

# Privacy Policy

**Effective Date:** 01-04-2024

At Nexnova, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and protect your information when you visit our website or use our services. By using our website ([www.nexnova.pro](http://www.nexnova.pro)) or engaging in any of our services, you agree to the terms of this policy.

## 1. Information We Collect

We may collect the following types of personal information:

- **Personal Identifiers:** Name, email address, contact number, and postal address.
- **Technical Data:** IP address, browser type, device information, and browsing behavior on our website.
- **Service Data:** Details related to the services you request from us (e.g., website design, software development, graphic design).
- **Payment Information:** Bank details, credit/debit card information, or UPI transactions for payment processing.

## 2. How We Use Your Information

We use the information we collect to:

- Provide and maintain our services, including website design, software development, and graphic design.
- Communicate with you about your orders, projects, or inquiries.
- Process transactions and manage billing.
- Improve and personalize your experience on our website.
- Comply with legal obligations.

## 3. Sharing of Information

We do not sell, rent, or trade your personal information with third parties. However, we may share your information with trusted service providers who assist us in delivering our services, such as payment processors or web hosting companies, in compliance with applicable data protection laws.

## 4. Data Security

We take the security of your personal information seriously. We implement reasonable technical and organizational measures to protect your data from unauthorized access, disclosure, alteration, or destruction.

## 5. Cookies

Our website uses cookies to enhance your browsing experience and collect analytical data. You may choose to block or delete cookies via your browser settings, but doing so may affect the functionality of our website.

## **6. No Returns or Refunds Policy**

Nexnova does not offer returns or refunds for any products or services rendered. All sales are final. We encourage you to review the terms of the services thoroughly before proceeding with a purchase.

## **7. Your Rights**

You have the right to:

- Access, correct, or delete your personal information.
- Object to or restrict the processing of your data in certain situations.
- Lodge a complaint with a data protection authority if you believe your privacy rights have been violated.

## **8. Changes to This Policy**

We reserve the right to update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.

## **9. Contact Us**

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

**Nexnova**  
Kochi, Kerala, India  
Email: [admin@nexnova.pro](mailto:admin@nexnova.pro)  
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